



## **British Toilet Association & Loo of the Year Awards 'Away from Home' Toilet Charter**

1. **ADEQUATE DIRECTIONS TO THE TOILETS FOR BOTH FOOT AND CAR USERS (WHERE APPROPRIATE).**
2. **PROPER SIGNAGE, BOTH OUTSIDE AND INSIDE THE TOILETS, INCLUDING NAME OF LOCATION, FACILITIES AVAILABLE, PERSON/AUTHORITY RESPONSIBLE AND HOW TO CONTACT IF REQUIRED.**
3. **ADEQUATE FACILITIES FOR FEMALE TOILET USERS. (NO. OF MALE CUBICLES + NO. OF URINALS X 2 = REQUIRED NO. OF FEMALE CUBICLES).**
4. **HOT AND COLD RUNNING WATER TO WASH BASINS IN ALL FACILITIES PROVIDED, WITH ADEQUATE PROVISION FOR SOAP.**
5. **ADEQUATE PROVISION FOR HAND DRYING, PREFERABLY CHOICE OF TWO TYPES.**
6. **LOCKABLE TOILET TISSUE DISPENSERS, PREFERABLY WITH SPARE ROLLS/TISSUE.**
7. **SANITARY TOWEL DISPOSAL UNITS INSIDE ALL LADIES CUBICLES.**
8. **PROPERLY DESIGNED AND EQUIPPED ACCESSIBLE TOILETS, TO INCLUDE ADEQUATE SANITARY DISPOSAL FACILITIES. (APPROVED DOCUMENT M - 2004 EDITION).**
9. **DEDICATED AND PROPERLY EQUIPPED BABYCHANGE FACILITIES IN BOTH MALE AND FEMALE TOILETS - OR AS A UNISEX FACILITY, TO INCLUDE ADULT TOILET FACILITIES AND ROOM FOR DOUBLE PUSHCHAIRS.**
10. **CHILD/FAMILY FRIENDLY CUBICLES AND/OR FAMILY TOILETS, PROPERLY EQUIPPED.**
11. **'CHANGING PLACES' TOILETS IN ALL LARGE PUBLIC PLACES – CITY CENTRES, SHOPPING CENTRES, ART VENUES, HOSPITALS, MOTORWAY SERVICE STATIONS, LEISURE COMPLEXES, LARGE RAILWAY AND COACH STATIONS AND AIRPORTS.**
12. **EFFECTIVE CLEANING REGIME AND MANAGEMENT, TO ENSURE PROPER STANDARDS OF CLEANLINESS AT ALL TIMES.**